



भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LTD.
(A Government of India Enterprises)

No. 2-2/2011-BSNL/TR

Dated: 23.10.2013

To,

Chief General Managers,
All Telecom Circles/Metro District

Subject: Immediate closure of all master less cases in CDR system for both landline and Broadband-regarding

It is observed that despite of many instructions issued from Corporate Office for the settlement of all master-less cases for Landline & Broadband in CDR system, a number of such cases are still persistent in the network.

It is reiterated that these master-less cases are making calls and consuming BB services without payment and responsibility for continuance of such numbers rest solely with circles.

You may appreciate that consumption of telecom services by these numbers (whose customer credentials are not known to us) may cause a security threat and may result into fraudulent activities.

In order to avoid possibility of security threat and fraud, you are advised to immediately close all master-less cases of Landline and Broadband from the telecom switches/Broadband network latest by 25th October 2013. List of these numbers can be taken from CDR system.

Compliance may be reported to this office latest by 28th October 2013.


[N.K. Gupta]

Copy to:

1. CGM, ITPC, Pune.
2. GM (Finance-CFA) BSNL CO, New Delhi